



*U.S. Consumer Product Safety Commission – Fast Track Recall*

**Release Date:** September 16, 2020

**Release Number:** 20-185

## **MWE Investments Recalls Westinghouse Portable Generators Due to Fire Hazard**

### **Recall Summary**

**Name of Product:** Dual Fuel Portable Generators

**Hazard:** The recalled portable generators can leak fuel, posing a fire and burn hazard.

**Remedy:** Repair

Consumers should immediately stop using the recalled generators and contact MWE Investments to arrange for a free repair.

### **Consumer Contact:**

MWE Investments toll-free at 855-944-4796 from 9 a.m. to 5 p.m. ET Monday through Friday, email [info@wpowereq.com](mailto:info@wpowereq.com), or online at [www.westinghouseoutdoorpower.com](http://www.westinghouseoutdoorpower.com) and click on “Product Safety” located at the top of the page.

### **Recall Details**

**Units:** About 7,500

### **Description:**

This recall involves Westinghouse WGen5300DFv Dual Fuel Portable Generators and Westinghouse iGen4500DF Dual Fuel Inverter Portable Generators with manufacture dates from October 2019 through December 2019. The dual fuel generators can run on gasoline or propane.

The WGen5300DFv has a bright blue and black metal exterior and has “Westinghouse” and “WGen5300DFv” printed in white lettering on the control panel on the side of the generator. The generator has a fold down handle and wheels for portability. The generator measures about 23.3 inches long by 20 inches wide inches by 19.29 inches tall without its wheel kit. It weighs about 129 pounds.

The iGen4500DF has a bright blue plastic cover and has “Westinghouse iGen4500DF” printed in white lettering on both side panels. The generator measures about 29.7 inches long by 19.7 wide inches by 22 inches tall. It weighs about 105 pounds.

Affected units will have one of the following serial numbers, which can be found on the unit’s back panel (the “x” fields are specific to individual units):

04511A1019xxxxxxxxxx

04511A1219xxxxxxxxxx

5311A1219xxxxxxxxxx

**Incidents/Injuries:** The firm has received 26 reports of fuel leaking from the fuel valve. No fires, injuries, or property damage have been reported.

**Sold At:** The WGen500DFv was sold at Sam's Club nationwide and online at SamsClub.com. The iGen4500DF was sold online at amazon.com, homedepot.com, lowes.com, electricgeneratorsdirect.com, powerequipmentdirect.com, norwall.com, and other online locations. The generators were sold from January 2020 through May 2020 for between \$450 and \$1,050, depending on the model.

**Importer:** MWE Investments, of Columbus, Ohio

**Manufactured in:** China and Vietnam

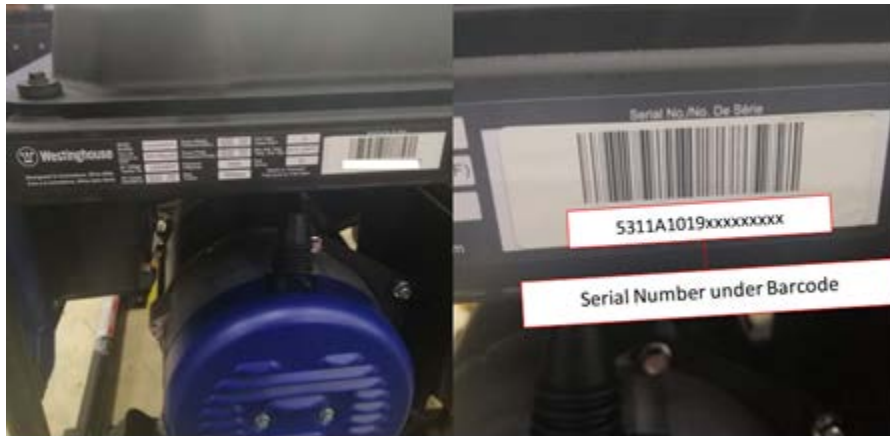
## Photos



**Recalled Westinghouse WGen5300DFv Dual Fuel Portable Generator**



**Recalled Westinghouse iGen4500DF Dual Fuel Portable Generator**



**Location and format of serial number on recalled Westinghouse WGen5300DFv Dual Fuel Portable Generator**



## Location and format of serial number on recalled Westinghouse iGen4500DF Dual Fuel Portable Generator

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### Footer



This recall was conducted voluntarily by the company under CPSC's Fast Track Recall process. Fast Track recalls are initiated by firms who commit to work with CPSC to quickly announce the recall and remedy to protect consumers.

### **About the U.S. CPSC**

The U.S. Consumer Product Safety Commission (CPSC) is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC's work to ensure the safety of consumer products has contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

**For lifesaving information:**

- Visit [CPSC.gov](http://CPSC.gov).
- Sign up to receive our [e-mail alerts](#).
- Follow us on [Facebook](#), Instagram [@USCPSC](#) and Twitter [@USCPSC](#).
- Report a dangerous product or a product-related injury on [www.SaferProducts.gov](http://www.SaferProducts.gov).
- Call CPSC's Hotline at 800-638-2772 (TTY 301-595-7054).
- Contact a [media specialist](#).